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# NEAX<sup>®</sup>2000 IVS<sup>2</sup> INTEGRATED VOICE SERVER

Open Application Interface (OAI)
System Manual

**JULY, 2000** 

NEC America, Inc.

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#### INTRODUCTION

#### **PURPOSE**

This manual explains the system description, installation procedure, programming procedure and troubleshooting information for providing the Open Application Interface (OAI) to the NEAX2000 IVS<sup>2</sup>.

#### **OUTLINE OF THIS MANUAL**

This manual contains the following chapters and appendix:

#### CHAPTER 1 GENERAL INFORMATION

This chapter explains the system outline and specifications of the OAI system.

#### CHAPTER 2 INSTALLATION

This chapter explains the hardware installation procedure to provide an OAI interface to the PBX.

#### CHAPTER 3 SYSTEM DATA PROGRAMMING

This chapter explains the programming procedure to provide the OAI feature to the PBX.

#### CHAPTER 4 TROUBLESHOOTING

This chapter explains troubleshooting information after installing the OAI system.

#### CHAPTER 5 CIRCUIT CARD INFORMATION

This chapter explains the mounting location, the meaning of lamp indications, and the method of switch settings of each circuit card for OAI.

APPENDIX This appendix contains the definition of V.24 signal leads.

#### REFERENCE MANUALS

Refer to the following manuals during installation:

Installation Procedure Manual: Describes the installation procedure of the PBX system.

Command Manual: Describes Customer Administration Terminal (CAT)

operation, command function and setting data required for programming the system, and Resident System Program.

Office Data Programming Manual: Contains the Customer Specification Sheet and Office

Data Programming Sheet.

## **CHAPTER 1**

## **GENERAL INFORMATION**

This chapter explains the OAI system outline and specifications.

#### SYSTEM OUTLINE

The PBX is equipped with an interface to provide user applications through an external processor. The interface supports RS-232C (Free Wheel) protocol and TCP/IP protocol.

#### OAI with RS-232C

For adding the interface with RS-232C, the AP01 card (OAI Interface Card) is required. Figure 1-1 shows the system outline of OAI with RS-232C.

PBX

RS-232C (FREE WHEEL)

PROCESSOR
(RS-232C)

SINGLE

LINE

TELEPHONE

TDSW

AP01: OAI INTERFACE CARD

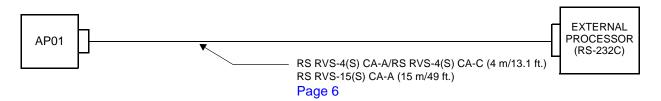
Figure 1-1 System Outline of OAI with RS-232C

#### **External Processor Connection**

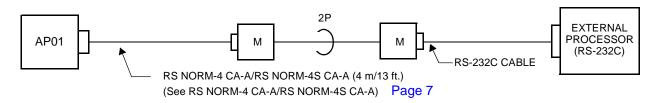
The PBX can be directly connected to an external processor with a cable. The maximum length of the cable is 15 m (49 ft.). The PBX also can be connected to a MODEM for extending the distance between the PBX and the external processor. The maximum length of the cable from PBX to modem is 4 m (13 ft.). Figure 1-2 shows the external processor connection for RS-232C interface.

#### Figure 1-2 External Processor Connection for RS-232C Interface

#### (1) External Processor Direct Connection



#### (2) External Processor Connection via MODEM



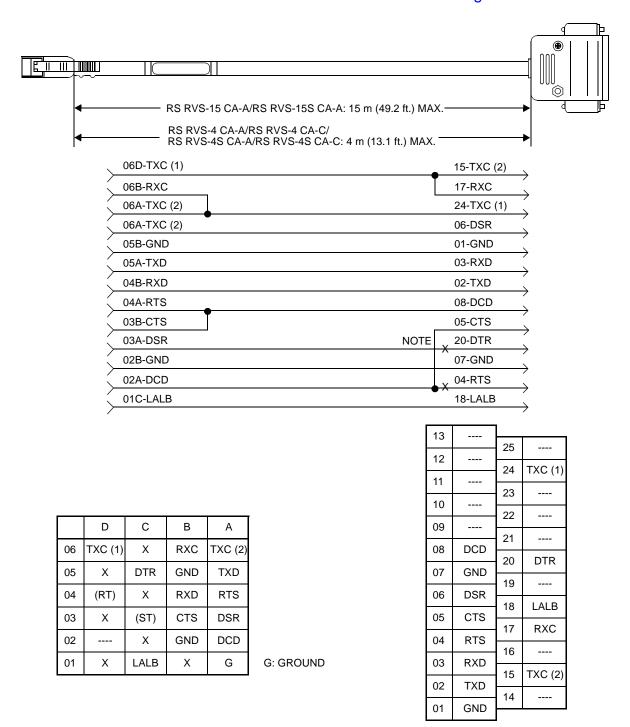
AP01: OAI INTERFACE CARD

M: MODEM

#### RS RVS-15 CA-A/RS RVS-15S CA-A RS RVS-4 CA-A/RS RVS-4 CA-C RS RVS-4S CA-A/RS RVS-4S CA-C

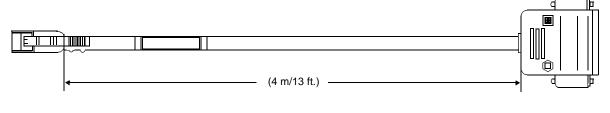
**NOTE:** If the external processor does not send DTR or RTS signal, cut the signal lead marked by X in the D-Sub connector (external processor side) as shown in the wiring diagram below.

See APPENDIX DEFINITION OF V.24 SIGNAL LEADS. Page 79



#### See APPENDIX DEFINITION OF V.24 SIGNAL LEADS. Page 79

#### RS NORM-4 CA-A/RS NORM-4S CA-A



06D-TXC (1)	24-TXC (2)
06B-RXC	17-RXC
06A-TXC (2)	15-TXC (1)
05C-DTR	20-DSR
05B-GND	01-GND
05A-TXD	02-RXD
04B-RXD	03-TXD
04A-RTS	04-DCD
03B-CTS	05-CTS
03A-DSR	06-DTR
02B-GND	07-GND
02A-DCD	08-RTS
01C-LALB	18-LALB

	D	С	В	Α
06	TXC (1)	×	RXC	TXC (2)
05	×	DTR	GND	TXD
04	(RT)	×	RXD	RTS
03	×	(ST)	CTS	DSR
02		×	GND	DCD
01	×	LALB	×	G

G: GROUND

13 25 11 23 10 22 21	(1)
12 24 TXC ( 11 23 10 22 09 21	(1)
11 24 TXC ( 11 23 10 22 09 21	(1)
10 22 09 21	
10 22 09 21	
09 21	
21	
08 DCD 20 DTR	
07 GND	`
06 DSR 19	
18 LALE	3
05 CTS 17 RXC	_
04 RTS	
03 RXD 16	
02 TXD 15 TXC (	2)
14	
01 GND	

#### **OAI** with TCP/IP-Ethernet

The PBX is equipped with an interface to transmit/receive the control signals between the PBX and the Ethernet. The interface supports TCP/IP protocol. For adding the interface with TCP/IP, the ETHER card (CC01) (Ethernet Gateway Controller) is required in addition to the AP01 card.

Figure 1-3 shows the system outline of OAI with TCP/IP-Ethernet.

Dterm
DLC

Dterm
DLC

ETHER (CC01)

AP01

TDSW

MP

Figure 1-3 System Outline of OAI with TCP/IP-Ethernet

AP01: OAI INTERFACE CARD

ETHER: ETHERNET CONTROLLER (CC01)

#### **SYSTEM SPECIFICATIONS**

#### **RS-232C Interface Specification**

**Table 1-1 RS-232C Interface Specification** 

DESCRIPTION	SPECIFICATION	REMARKS
Transmission Speed	150, 300, 600, 1200, 2400, 4800 or 9600 bps	
Synchronization	Asynchronous	
Transmission Mode	Full Duplex	
Parity	No Parity	
Stop Bit	1-Stop Bit	
Kind of Code	JIS (8-bit)	
Transmission Procedure	Free Wheel	

#### **MODEM Specification**

**Table 1-2 MODEM Specification** 

DESCRIPTION	SPECIFICATION	REMARKS
Synchronization	Asynchronous	
Data Speed	150, 300, 600, 1200, 2400, 4800 or 9600 bps	
Transmission Mode	Full Duplex	
Line	4 wire	
Connecting Type	Ring (Dial up)/Leased	
Interface Condition	ITU-T V.24	

## CHAPTER 2

## **INSTALLATION**

This chapter explains the hardware installation procedure to provide OAI interface to the PBX.

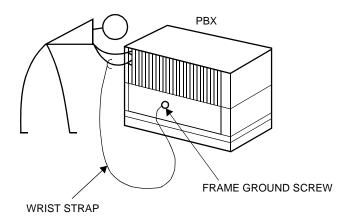
#### **PRECAUTIONS**

Static Electricity Guard

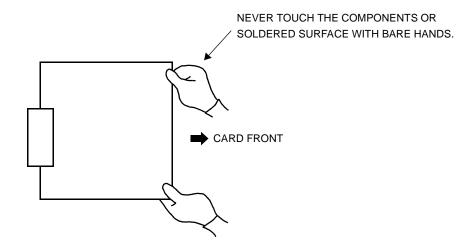
You must wear a grounded wrist strap to protect circuit cards from static electricity.

Figure 2-1 Static Electricity Guard (1 of 2)

WHEN PLUGGING/UNPLUGGING A CIRCUIT CARD

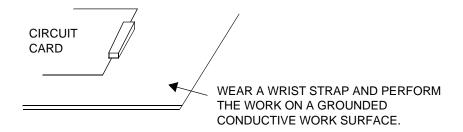


WHEN HOLDING A CIRCUIT CARD

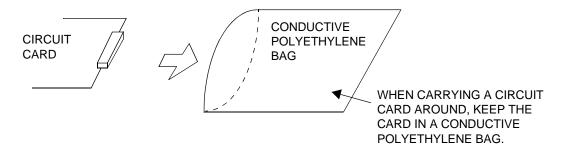


#### Figure 2-1 Static Electricity Guard (2 of 2)

WHEN MAKING A SWITCH SETTING ON A CIRCUIT CARD



WHEN CARRYING A CIRCUIT CARD

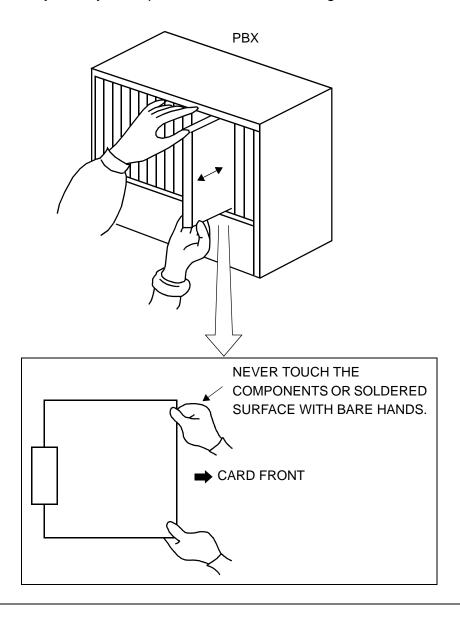


The mark shown below is attached to the sheet for work in which circuit cards are handled. When engaging in such work, the installer must be careful not to cause damage by static electricity.



#### **Caution**

You must hold the edge of a circuit card when plugging or unplugging the circuit card. If you touch another area, you may be exposed to hazardous voltages.



#### REQUIRED EQUIPMENT

Table 2-1 and Table 2-2 show the required equipment when the OAI is provided through an external processor with RS-232C interface, or through the Ethernet with TCP/IP.

#### Required Equipment for OAI with RS-232C Interface

Table 2-1 Required Equipment for OAI with RS-232C Interface

EQUIPMENT	DESCRIPTION	QTY	REMARKS
• PN-AP01	OAI Interface Card	1	
• RS NORM-4 CA-A /RS NORM-4S CA-A	Connecting Cable between PN-AP01 and MODEM (Required if 15 m/49 ft. or more)	1	Cable length: 4 m/13 ft.
• RS RVS-4 CA-A /RS RVS-4S CA-A /RS RVS-4 CA-C /RS RVS-4S CA-C	Connecting Cable between PN-AP01 and External Processor	1	Cable length: 4 m/13 ft.
or • RS RVS-15 CA-A /RS RVS-15S CA-A		1	Cable length: 15 m/49 ft.
RS-232C Cable	Connecting Cable between External Processor and MODEM	1	Required if 15 m/49 ft. or more is needed (Should be provided by customer)
External Processor     with RS-232C Interface		1	(Should be provided by customer)
• MODEM	Refer to MODEM Specification. Page 9	2	Required if 15 m/49 ft. or more is needed (Should be provided by customer)

### Required Equipment for OAI with TCP/IP-Ethernet

**Table 2-2 Required Equipment for OAI with TCP/IP-Ethernet** 

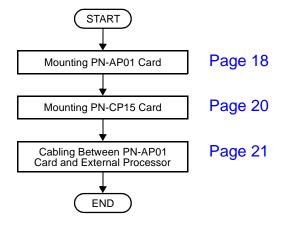
EQUIPMENT	DESCRIPTION	QTY	REMARKS
• PN-AP01	OAI Interface Card	1	
• PN-CC01	Ethernet Control Card	thernet Control Card 1	
• 48-TW-0.3 CONN CA	BUS Cable between PN-AP01 and PN-CC01	1	Cable length: 0.3 m/1 ft.
10 BASE-T twisted pair cable (TIA/EIA category 3 or larger)	10 BASE-T Cable between PN-CC01 and Ethernet	1	Cable length: Max. 100 m/328 ft. (Should be provided by customer)

#### INSTALLATION PROCEDURE

#### Installation Procedure for OAI with RS-232C

Install the OAI system with RS-232C interface according to the following procedure.

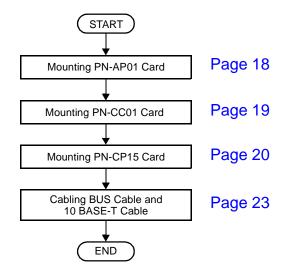
Figure 2-2 Installation Procedure for OAI with RS-232C Interface



#### Installation Procedure for OAI with TCP/IP-Ethernet

Install the OAI system with TCP/IP-Ethernet according to the following procedure.

Figure 2-3 Installation Procedure for OAI with TCP/IP-Ethernet



#### **Mounting PN-AP01 Card**

- (1) Confirm the correct switch settings. See CHAPTER 5. Page 65
  Before mounting the card, set the MB switch to UP position.
- (2) Mount the PN-AP01 card in one of the following AP slots.

PIM 0 : AP00-AP10 slot PIM 1-7: AP00-AP11 slot

After mounting the card, set the MB switch to DOWN position.



#### **Mounting PN-CC01 Card**

- (1) Confirm the correct switch settings. See CHAPTER 5. Page 65
- (2) Mount the PN-CC01 card in one of the following AP slots.

PIM 0 : AP00-AP10 slot PIM 1-7: AP00-AP11 slot



#### **Mounting PN-CP15 Card**

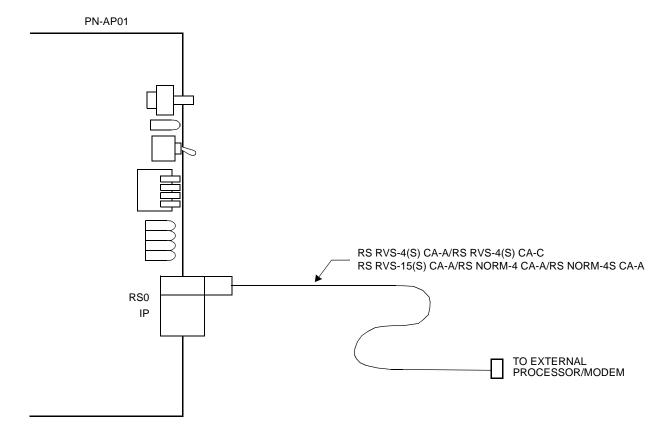
- (1) Confirm the correct switch settings. See CHAPTER 5. Page 65
  Before mounting the card, set the MB switch to UP position.
- (2) Mount one PN-CP15 card in the each FP slot of PIM0, PIM2, PIM4 and PIM6, according to the system configuration. After mounting the card, set the MB switch to DOWN position.



#### Cabling between PN-AP01 Card and External Processor

(1) Connect the RS RVS cable or RS NORM cable onto the "RS0" connector on the PN-AP01 card, as shown in Figure 2-4.

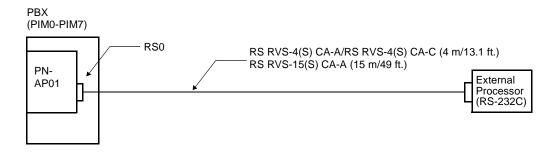
Figure 2-4 Cable Running of RS RVS Cable/RS NORM Cable



(2) Connect the RS RVS cable or RS NORM cable, as shown in Figure 2-5 and Figure 2-6.

When connecting an External Processor directly: Connect the External Processor to the PN-AP01 using an RS RVS-4(S) CA-A/RS RVS-4(S) CA-C/RS RVS-15(S) CA-A cable, as shown in Figure 2-5.

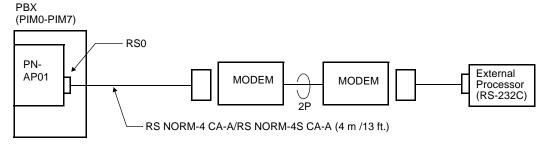
**Figure 2-5 Direct Connection** 



When connecting an External Processor using MODEMs:

Connect the External Processor through the MODEMs, as shown in Figure 2-6. In this case, the RS NORM-4 CA-A/RS NORM-4S CA-A should be used for DCE-DCE connection. When the cable length between the External Processor and PBX is more than 15 m/49 ft., MODEMs are required.

Figure 2-6 MODEM Connection



#### Cabling BUS Cable and 10 BASE-T Cable

- (1) Connect the 48-TW-0.3 CONN CA (BUS cable) onto the "IP" connector on the PN-CC01 card, as shown in Figure 2-7.
- (2) Connect the 10 BASE-T twisted pair cable (TIA/EIA Category 3 or larger) onto the "10 BASE-T" connector on the PN-CC01 card, as shown in Figure 2-7.

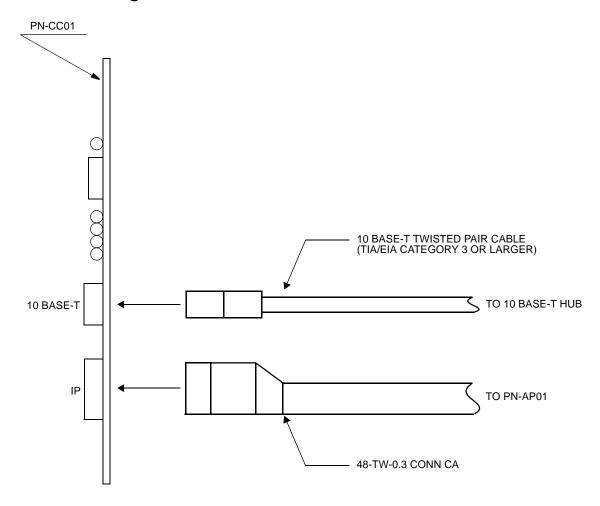
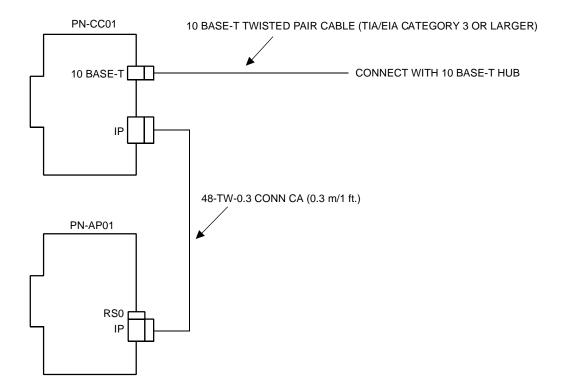


Figure 2-7 Cable Connections on PN-CC01 Card

- (3) Connect the 48-TW-0.3 CONN CA onto the "IP" connector on the PN-AP01 card, as shown in Figure 2-8.
- (4) Connect the 10 BASE-T twisted pair cable (TIA/EIA category 3 or larger) onto the 10 BASE-T HUB on the Ethernet.

Figure 2-8 Cabling 48-TW-0.3 CONN CA and 10 BASE-T Twisted Pair Cable



## **CHAPTER 3**

## SYSTEM DATA PROGRAMMING

This chapter explains the programming procedure to provide the OAI feature to the PBX.

#### **HOW TO READ THIS CHAPTER**

#### AP Initialization

When first programming the OAI system data, initialize the PN-AP01 card using the procedure described in AP01 Initialization.

#### **Preparation before Programming**

Before programming, confirm that the system is under the following conditions.

- The system is under On-Line mode. ("RUN" lamp is flashing on the MP card.)
- MB (Make Busy) switch of AP01 card is set to "DOWN" (In Service) position.
- All the system data pertaining to the stations, trunks and service features are already programmed.

**NOTE:** The tenant service assignment for the stations in the PBX must match the tenant service assignment for those same stations in the User Application Processor (UAP). If these assignments do not match, the OAI features will not work.

According to the programming procedures described in this chapter, assign the system data related to the OAI. For details of each command, refer to the Command Manual.

In the programming procedure, the meaning of (1), (2) and the markings are as follows.

(1) : 1st Data
 (2) : 2nd Data
 ✓ : Initial Data

With the system data clear command (CM00, CM01), the data with this

marking is automatically assigned for each command.

(INITIAL) : System Initialization

After entering the data, a system reset (press SW1 on the MP card) is

required.

(AP01 INITIAL) : AP Initialization

After entering the data, an AP reset (UP and DOWN of MB switch on the

AP01 card) is required.

#### LIST OF COMMANDS RELATED TO OAI

Table 3-1 shows the commands related to the OAI with each facility (MSF, TMF etc.).

Table 3-1 List of Commands Related to OAI

	RELATED COMMAND			
ITEM	COMMAND No.	1ST DATA	2ND DATA	MEANING
AP01 Initial-	CM05 Y=0	04-15	07	AP Number of PN-AP01
ization Data	CMD6 Y=0	0000	ccc	PN-AP01 Memory All Clear
OAI Com- muni- cation Data (TCP/ IP)	CMD7 Y=9	00-03	0-255	IP Address of TCP/IP-Ethernet
	CMA6 YY=04	3	0-6	AP Port Data
	CMA6 YY=05	3	1	
	CMA6 YY=06	3	7	
OAI	CMA6 YY=07	3	1	
Com-	CMA6 YY=08	3	1	
muni- cation Data (RS- 232C)	CMA6 YY=09	3	06	
	CMA6 YY=10	3	0/1	
	CMA6 YY=11	3	0/1	
	CMA6 YY=12	3	0/1	
	CMA6 YY=20	3	2	
	CMA6 YY=21	3	0	
	CMA6 YY=24	3	1	

Table 3-1 List of Commands Related to OAI (Continued)

ITEM	RELATED COMMAND				
	COMMAND No.	1ST DATA	2ND DATA	MEANING	
	CM10	000-763	EB000- EB127	Digital Announcement Trunk Card	
	CM12 YY=02	Station No.	00-15	Service Restriction Class	
	CM15 YY=59	00-15	1		
	CM20 Y=0-3	Access Code	A084	MSF Access Code	
	CM20 Y=0-3	Access Code	A100-A102	Digital Announcement Trunk Access Code	
	CM41 Y=0	56	00-99	Message Replay Timer/Tone Sending Timer	
	CM49 YY=00	000-127	10	Announcement Service for OAI	
MOE	CM90 YY=00	My Line No. + , + Key No.	F1032-F1047	OAI Function Key	
MSF	CMD7 Y=0	F1032- F1047	128-191	MSF Operation Code	
	CMD7 Y=0	F1032- F1047	DCX (X=1-3)	Digit Number of Digit Code	
	CMD7 Y=1	Access Code	128-191	MSF Operation Code	
	CMD7 Y=2	000-127	1000-1127	Digital Announcement Trunk Card No.	
	CMD7 Y=3	00	000-127	RR Timer	
	CMD7 Y=4	00	00-32	Maximum number of terminals to be in MSF simultaneously	
	CMD7 Y=6	Digit Code	128-191	Operation Code for MSF	
	CMD7 Y=7	F1032- F1047	00/01	Chime from D <sup>term</sup> when Receiving RR Signal	
TMF	CM90 YY=00	My Line No. +	F1032-F1047	OAI Function Key	

Table 3-1 List of Commands Related to OAI (Continued)

ITEM	RELATED COMMAND				
	COMMAND No.	1ST DATA	2ND DATA	MEANING	
TMF	CMD7 Y=0	F1032- F1047	192-255	TMF Operation Code	
	CMD7 Y=0	F1032- F1047	DCX (X=1-3)	Digit Number of Digit Code	
	CMD7 Y=3	00	000-127	RR Timer	
	CMD7 Y=4	01	00-32	Maximum number of terminals to be in TMF simultaneously	
	CMD7 Y=6	Digit Code	192-255	Operation Code for TMF	
	CMD7 Y=7	F1032- F1047	00/01	Chime from D <sup>term</sup> when Receiving RR Signal	
	CMD7 Y=8	00-03	00/01	Chime from D <sup>term</sup> , Display Guidance when setting up TMF	
	CM08	465	0/1	Facility Error detail information from PBX to computer	
	CM10	000-763	EB002- EB127	Digital Announcement Trunk Card No.	
	CM11	000-255	Virtual-Line number	Virtual Line number (Assign only one per system)	
	CM17 Y=0	Station No.	Another Station No.	UCD Group	
SCF	CM17 Y=1	Station No.	2/3	Member station/Pilot station	
	CM17 Y=2	Station No.	00-15	UCD Group No.	
	CM17 Y=A	Station No.	0/1	Method of Sending Multi- Connection Announcement	
	CM41 Y=0	56	01-99	Message Replay Timer/Tone Sending Timer	
	CM41 Y=0	65	01-99	Ringing Time	
	CM41 Y=0	67	01-32	OAI Announcement Connection Timer	

Table 3-1 List of Commands Related to OAI (Continued)

	RELATED COMMAND					
ITEM	COMMAND No.	1ST DATA	2ND DATA	MEANING		
	CM42	10	01-06	Account Code Max. digit (SCF FID=1, 3, 4, 7)		
SCF	CM49 YY=00	000-127	10/1602-1663	Announcement Service for OAI/ Message Group No. for Multi- Connection Announcement Service for OAI		
	CMD7 Y=2	000-127	1000-1127	Digital Announcement Trunk Card No.		
	CM08	216	1	AP (PN-AP01)		
	CM08	217	1	AP (PN-AP01)		
	CM15 YY=31	00-15	0/1	Authorization Code/Forced Account Code		
FLF	CM20 Y=0-3	Access Code	A157	First Digit of Authorization Code		
FLF	CM42	11	01-10	Max. Number of Digit for Authorization Code		
	CMD7 Y=5	00	X-XXXX	Office Number		
	CMD7 Y=A	00	0/1	Recognition of AP database		
	CMD7 Y=A	01	0/1	Omission of AP database		
KTF	CM90 YY=00	My Line No. +	F1032-F1047	OAI Function Key		
	CM08	217	0/1	Processor for Checking ID Cords		
	CM08	362	0/1	SST after Dialing the Access Code for ID Code Class Change		
ACF	CM20 Y=0-3	Access Code	A086/A087	Access Code for ID Code Class Change		
	CM42	11-13	01-10	Number of digits for Authorization Code/Forced Account Code/DISA		

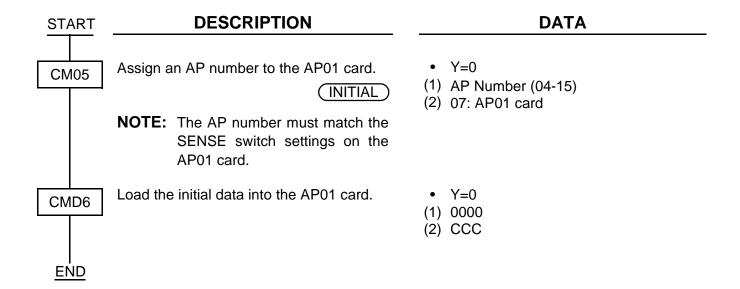
Table 3-1 List of Commands Related to OAI (Continued)

	RELATED COMMAND				
ITEM	COMMAND No.	1ST DATA	2ND DATA	MEANING	
	CMD5 Y=3	ID code	ABBCCDDEE	Temporary Class Data	
	CMD7 Y=3	00	000-127	RR Timer	
ACF	CMD7 Y=5	00	XXXX	Office Number	
	CMD7 Y=B	00	0-3	Number of Digits for ID Codes when AP Stops	
TCF	None				
NTF	None				
ADF	None				
	CM08	140	0/1	Message Wait Indication (MW)	
	CM08	235	0	Message Waiting/Message Reminder reset	
SSF	CM08	376	0/1	VMS via CCIS	
(MW)	CM08	443	0	VMS with MCI	
	CM08	444	0/1	Message Waiting lamp control	
	CM13 YY=03	Station No.	0	Message Waiting/Message Reminder	

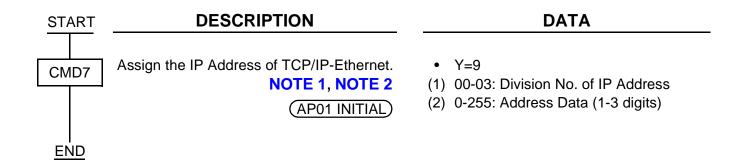
Table 3-1 List of Commands Related to OAI (Continued)

ITEM	RELATED COMMAND				
	COMMAND No.	1ST DATA	2ND DATA	MEANING	
	CM08	429	0/1	D <sup>term</sup> subline	
	CM08	460	0/1	SMFN STS (Status)	
	CM08	461	0/1	SMFN when answering a held call	
SMF	CM08	462	0/1	ANI/Caller ID/CPN to OAI Terminal	
	CM08	464	0/1	TSAPI/SCF facility	
	CMD7 Y=A	02	0/1	SMFN/SSFN Delay Timer	
MRF	None				
Health check	None				

# **AP01 INITIALIZATION**



# OAI COMMUNICATION DATA ASSIGNMENT (TCP/IP)



**NOTE 1:** The IP Address must be assigned to the 1st data 00-03 as follows.

IP Address: AAA.BBB.CCC.DDD [AAA-DDD: 2nd Data (2)]

1st Data (1) 00: AAA

01: BBB 02: CCC 03: DDD

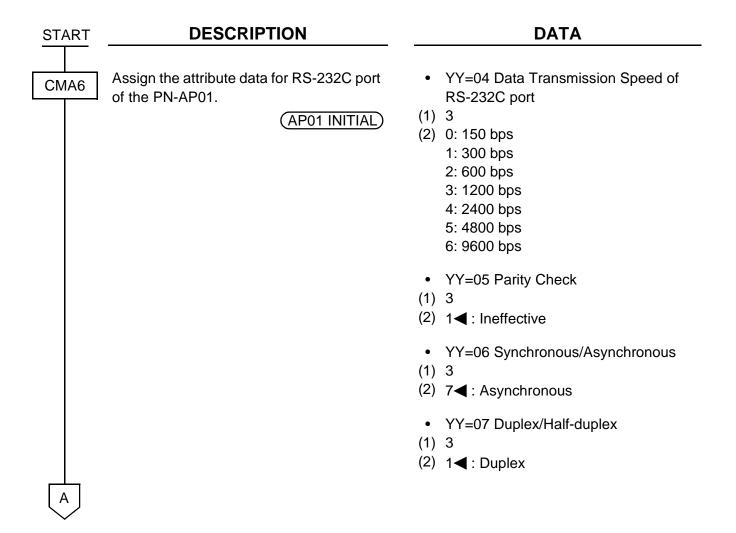
NOTE 2: When setting the 2nd Data as shown in Table 3-2 IP Address Assignment Patterns (PN-CC01 Card) (See Page 35), note that the setting data is different from the data actually assigned.

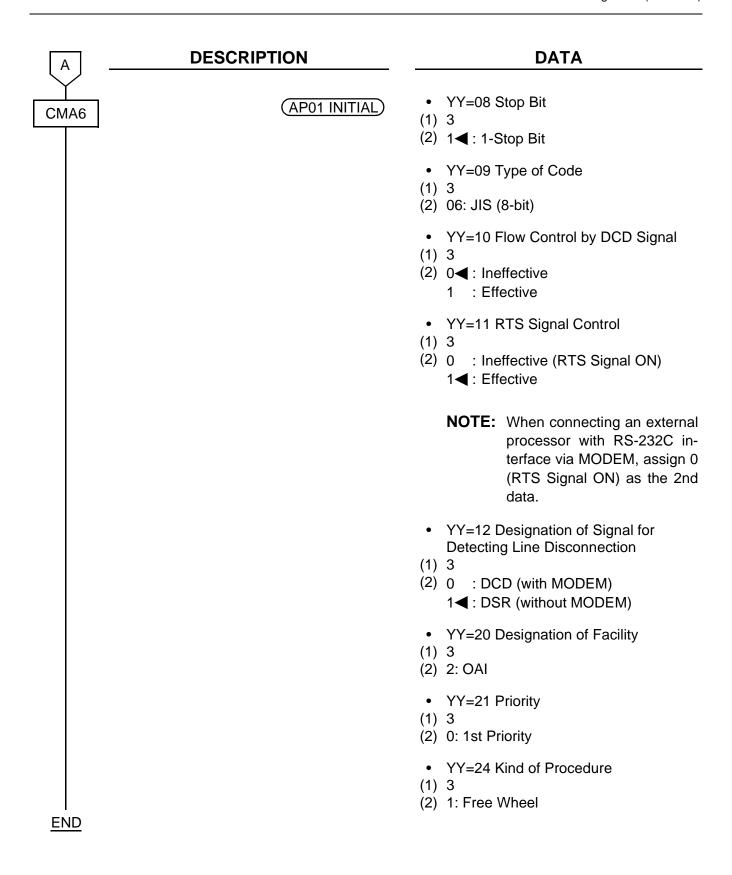
IP Address: AAA.BBB.CCC.DDD

Table 3-2 IP Address Assignment Patterns (PN-CC01 Card)

DATTERN	INPUT DATA (2ND DATA)			ASSIGNED DATA	
PATTERN	AAA	BBB	CCC	DDD	- ASSIGNED DATA
When no data or all 0 is input	No data	No data	No data	No data	4C.A4.XX.XX (HEX) 4C.A4: Fixed XX.XX: According to the switch setting of SW1 (D15-D8) and SW2 (D7-D0)  (The IP Address is the same as lower 32 bits of MAC Address.)
	0	0	0	0	
When the data only for Address AAA is input	0≤AAA ≤127	0	0	0	A.A4.XX.XX (HEX) A.A4: Fixed XX.XX: According to the switch setting of SW1 (D15-D8) and SW2 (D7-D0)  (The lower 24 bits of IP Address is the same as the lower 24 bits of MAC Address.)
When the data only for Address AAA and BBB is input	128≤AA A ≤191	0≤BBB ≤255	0		A.B.XX.XX (HEX) A.B: Fixed XX.XX: According to the switch setting of SW1 (D15-D8) and SW2 (D7-D0)  (The lower 16 bits of IP Address is the same as the lower 16 bits of MAC Address.)

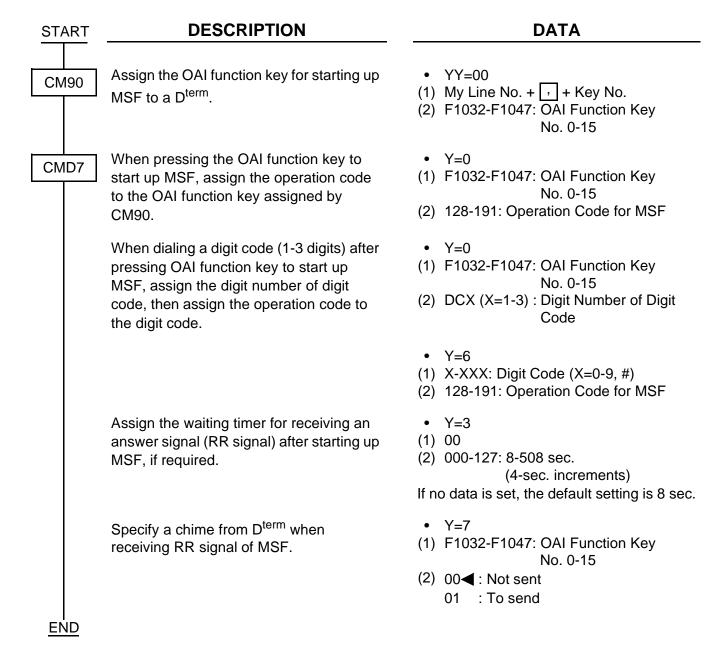
# **OAI COMMUNICATION DATA ASSIGNMENT (RS-232C)**



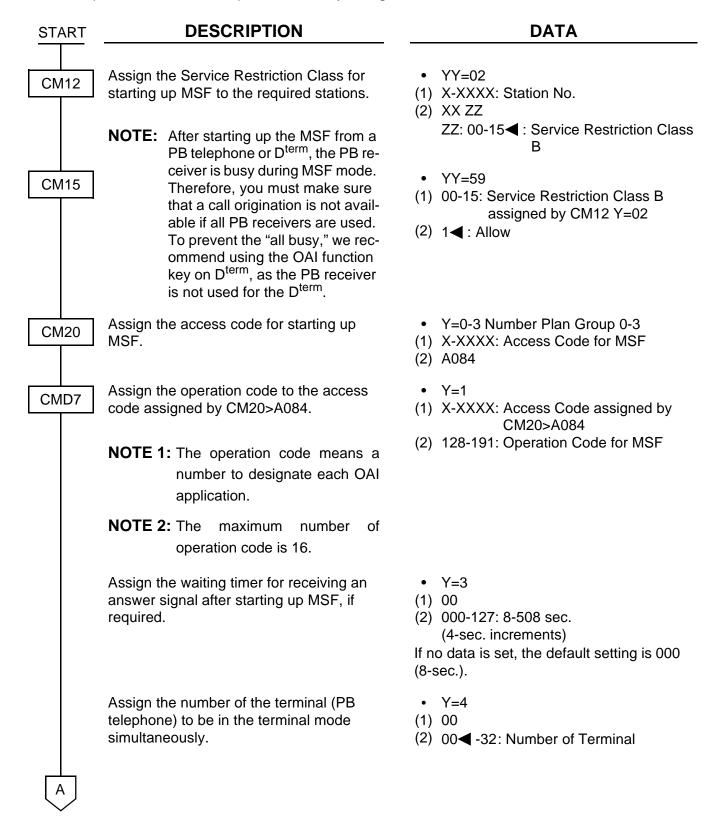


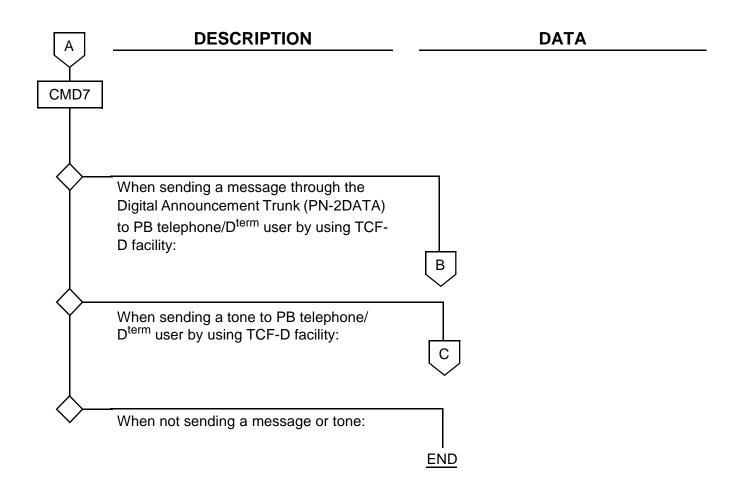
#### DATA ASSIGNMENT FOR MSF

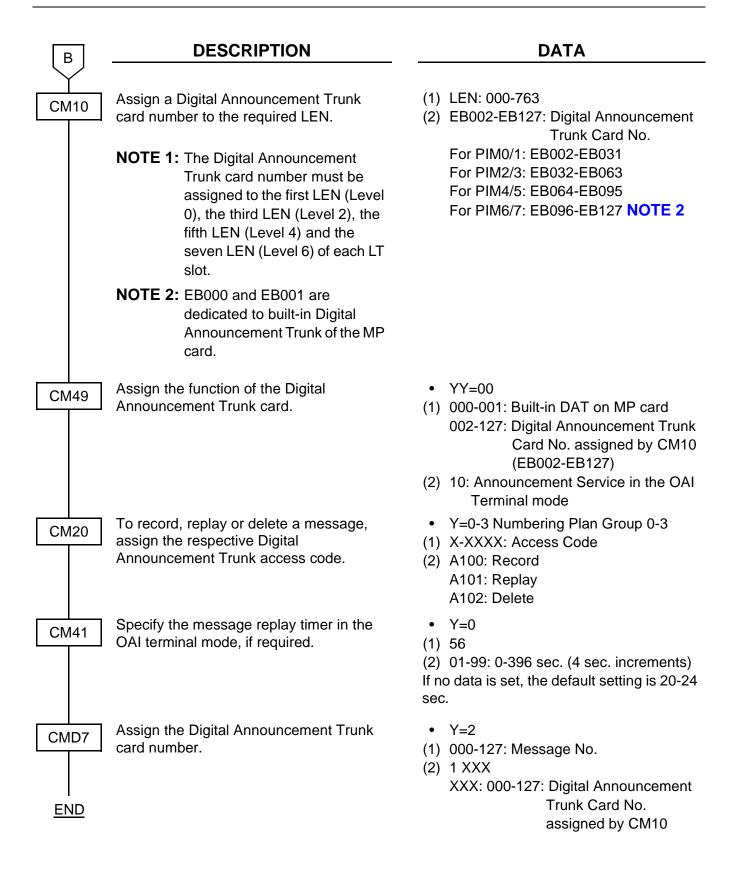
To start up MSF from D<sup>term</sup> by using an OAI function key:

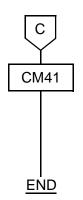


To start up MSF from PB Telephone/D<sup>term</sup> by using an access code:









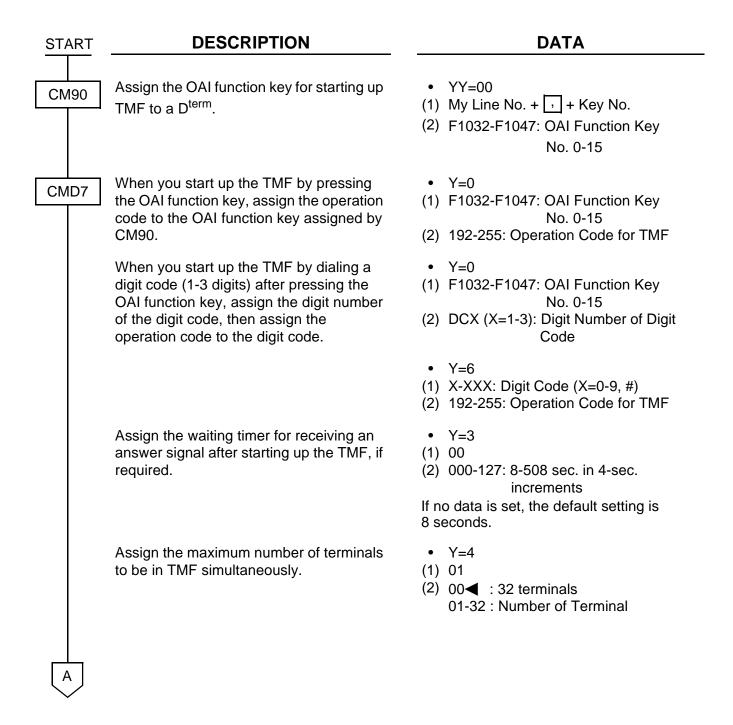
#### **DESCRIPTION**

Specify the tone sending timer in the OAI terminal mode, if required.

#### **DATA**

- Y=0
- (1) 56
- (2) 01-99: 0-396 sec. (4 sec. increments) If no data is set, the default setting is 20-24 sec.

#### DATA ASSIGNMENT FOR TMF





#### **DESCRIPTION**

n

Specify a chime from D<sup>term</sup> when receiving RR signal of TMF.

Specify a chime from D<sup>term</sup> when setting up TMF.

Specify the display of guidance on D<sup>term</sup> when setting up TMF.

#### **DATA**

Y=7

(1) F1032-F1047: OAI Function Key No. 0-15

(2) 00 **:** Not sent 01 : To send

• Y=8

(1) 00: Chime before sending terminal messages (when pressing the OAI Function key)

02: Chime after sending terminal messages

(2) 00 : No ring 01 **:** Ring

• Y=8

(1) 01: Display of guidance before sending terminal messages (When pressing the OAI Function key)

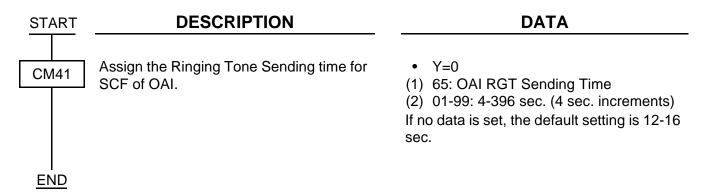
03: Display of guidance after sending terminal messages

(2) 00◀: To display01 : Not displayed

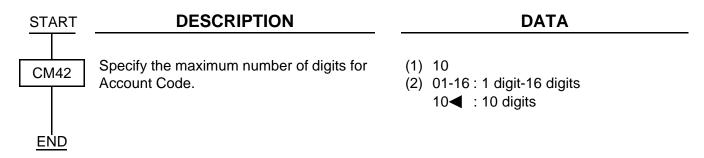
<u>END</u>

#### DATA ASSIGNMENT FOR SCF

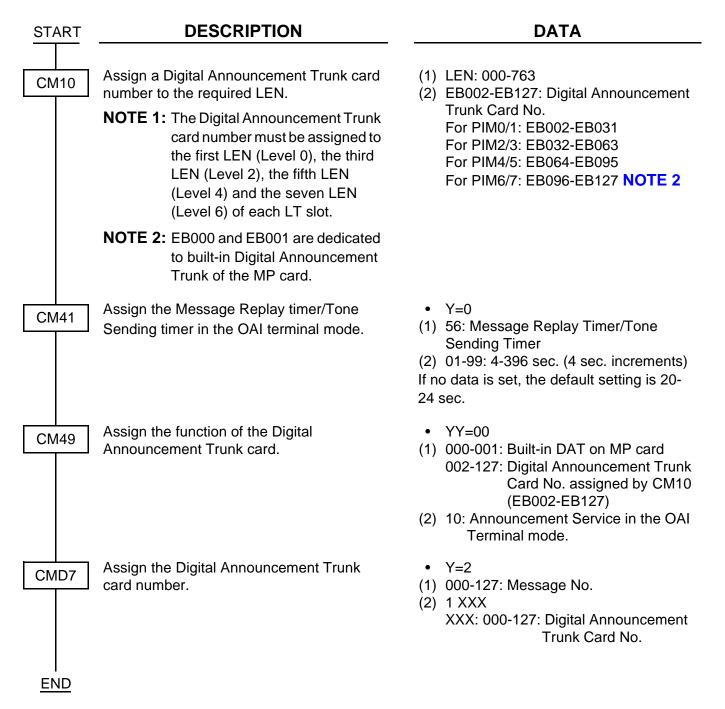
To provide Call Origination with Ringing (FID=3):



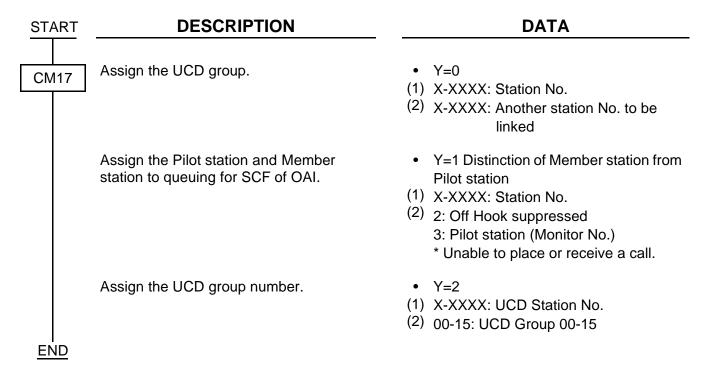
To originate a call with Account Code (FID=1, 3, 4, 7):



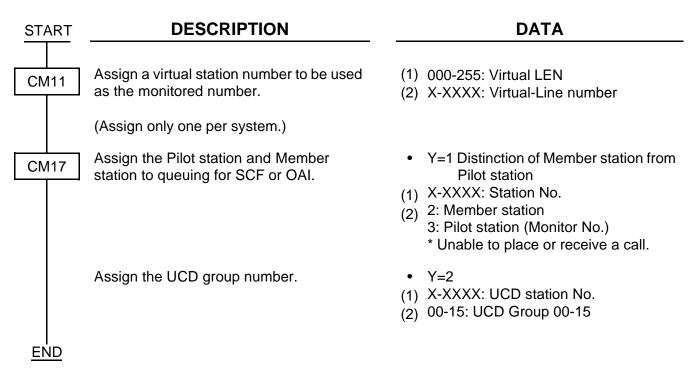
If the Digital Announcement Trunk or Tone is provided, do the following programming:



#### To provide Queue Connection (FID=4):

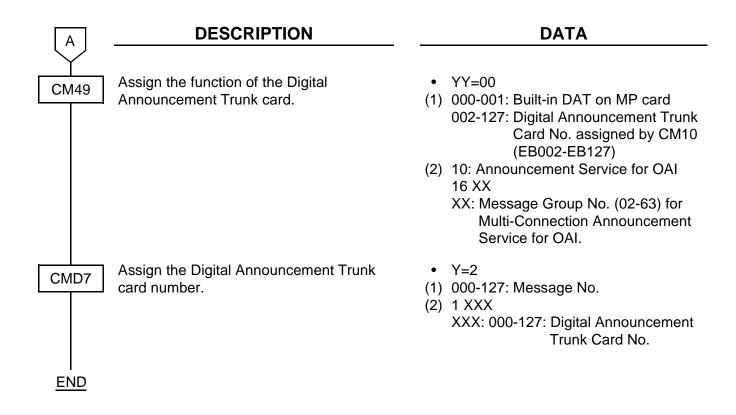


#### To provide the system with a monitor number:

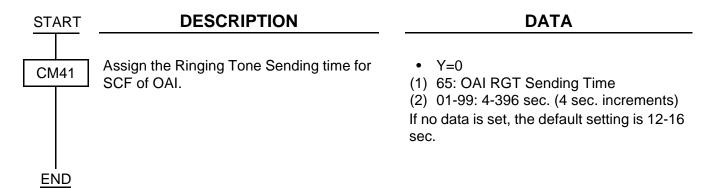


#### To provide Announcement Call (FID=5):

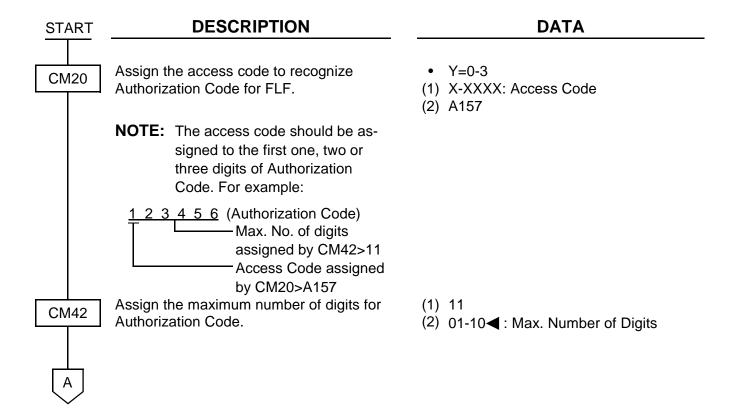
#### DESCRIPTION DATA START Assign a Digital Announcement Trunk card (1) LEN: 000-763 CM10 number to the required LEN. (2) EB002-EB127: Digital Announcement Trunk Card No. For PIM0/1: EB002-EB031 **NOTE 1:** The Digital Announcement Trunk For PIM2/3: EB032-EB063 card number must be assigned For PIM4/5: EB064-EB095 to the first LEN (Level 0), the For PIM6/7: EB096-EB127 NOTE 2 third LEN (Level 2), the fifth LEN (Level 4) and the seven LEN (Level 6) of each LT slot. NOTE 2: EB000 and EB001 are dedicated to built-in Digital Announcement Trunk of the MP card. Assign the Pilot station and Member station Y=1 Distinction of Member station from CM17 to queuing for SCF of OAI. Pilot station When sending an announcement from the (1) X-XXXX: Station No. beginning on the Multi-Connection (2) 2: Originate Suppress Announcement Service, set this data to "3". 3: Pilot station (Monitor No.) \* Unable to place nor receive a call. **NOTE:** 2 is for Member station 3 is for Pilot station Y=A Assign the method to send Multi-(1) X-XXXX: Pilot station No. Connection Announcement. When sending an announcement from the (2) 0 : To be sent periodically beginning on the Multi-Connection Announcement, set this data to "1". Y=0 When sending an announcement from the CM41 beginning on the Multi-Connection (1) 67: OAI Announcement Connection Announcement, assign the latency time of Timer sending the announcement after receiving (2) 01-32: 4-128 sec. (4 sec. increments) SCF FID=5. If no data is set, the default setting is 8-12 sec.

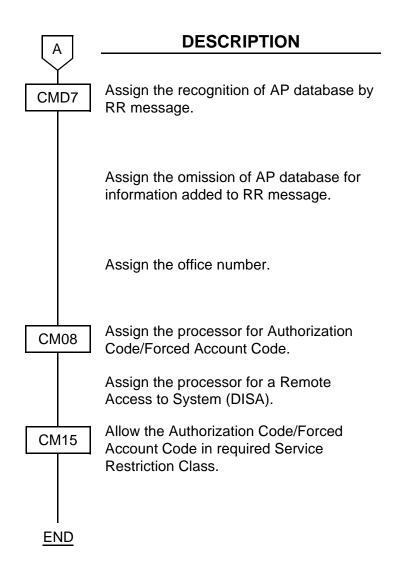


To provide Conversation Monitoring (FID=6) and Call Conferencing (FID=8):



### DATA ASSIGNMENT FOR FLF

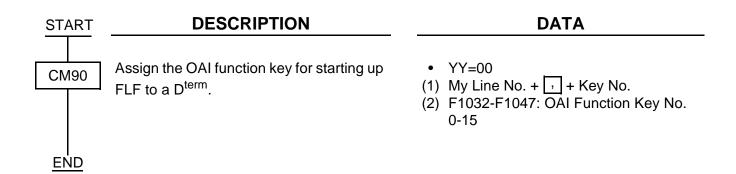




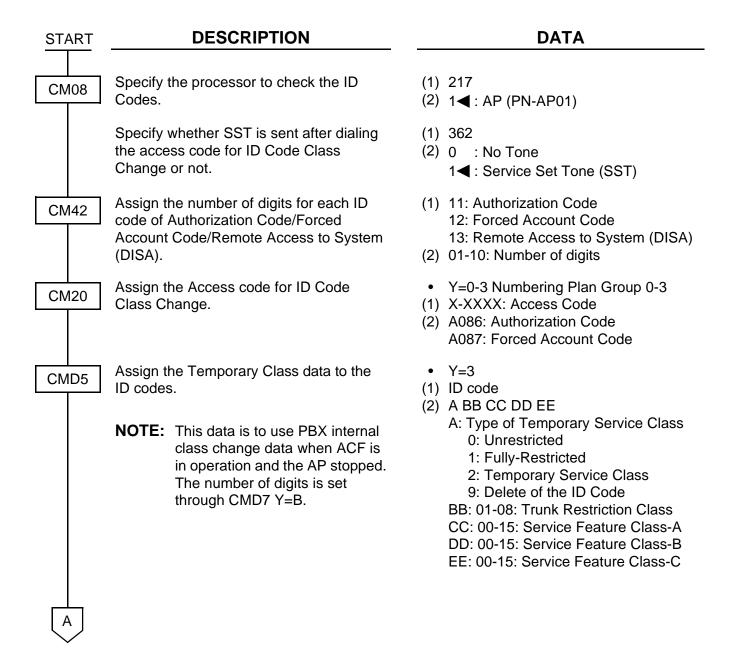
#### **DATA**

- Y=A
- (1) 00
- (2) 0**◄** : To provide
  - 1 : Not provided
- Y=A
- (1) 01
- (2) 0◀: Not omitted
  - 1: To omit
- Y=5
- (1) 00
- (2) Office No. (Max. 4 digits)
- (1) 216
- (2) 1**◄** : AP (PN-AP01)
- (1) 217
- (2) 1**◀**: AP (PN-AP01)
- YY=31
- (1) 00-15: Service Restriction Class A assigned by CM12 YY=02.
- (2) 0 : Restrict 1 ✓ : Allow

# DATA ASSIGNMENT FOR KTF



#### DATA ASSIGNMENT FOR ACF





#### **DESCRIPTION**

#### **DATA**

Assign the return result waiting timer for the PBX sent facility.

Assign the office number.

Assign the Number of ID code digits when AP stops during ACF operation.

• Y=3

(1) 00

(2) 000-127: 8-508 sec. (4-sec. increments)

If no data is set, the default setting is 8 sec.

• Y=5

(1) 00

(2) Office No. (Max. 4 digits)

Y=B

(1) 00

(2) 0**<** : No ACF operation

1 : 1 digit
 2 : 2 digits
 3 : 3 digits

<u>END</u>

#### DATA ASSIGNMENT FOR SSF

#### **DESCRIPTION** DATA **START** Assign the Message Wait Indication (VM) (1) 140 CM08 for My Line only or My Line and sub-line (2) 0 : MW for My Line and sub-lines on D<sup>term</sup> Whether Message Waiting/Message (1) 235 Reminder is reset (turning the MW Lamp (2) 0: Available off) by answering at the called station when the calling station calls again after setting this feature. When a forwarded call is terminated to the (1) 376 VMS via CCIS, Whether Message Waiting (2) 0 : To provide from the VMS is provided for the called station. Assign the Type of Voice Mail System. (1) 443 (2) 0: VMS with MCI Message Waiting lamp control from VMS (1) 444 with MCI to all stations. (2) 0: Available **NOTE:** MW lamp control is only available to the stations in the opposite PBX connected with CCIS via MCI. Station dialing MW access codes are not allowed over CCIS. Assign the Message Waiting/Message YY=03 CM13 (1) X-XXXX: Station No. Reminder. (2) 0: To provide (For the station with MW lamp) **END**

# **DATA ASSIGNMENT FOR SMF**

START	DESCRIPTION	DATA	
CM08	Assign the automatic setting of SMFR for D <sup>term</sup> Sub line.	<ul><li>(1) 429</li><li>(2) 0 : Available</li><li>1◀ : Not available</li></ul>	
	Specify OAI SMFN STS (status) for Call Transfer from a station.	(1) 460 (2) 0 : SMFN STS=7 1◀: SMFN STS=0	
	Specify whether OAI SMFN is sent when answering a held call.	(1) 461 (2) 0 : Sent 1◀ : Not sent	
	Specify whether ANI/Caller ID/CPN is sent to OAI terminal.	<ul><li>(1) 462</li><li>(2) 0 : Available</li><li>1◀ : Not available</li></ul>	
	Assign the OAI-TSAPI/SCF facility.	<ul> <li>(1) 464</li> <li>(2) 0 : Same as IMX system (recommended setting)</li> <li>1  : SMFN Off-Hook indication sent</li> </ul>	
CMD7	Assign the SMFN/SSFN delay timer	<ul> <li>Y=A</li> <li>(1) 02</li> <li>(2) 0 : Immediate start</li> <li>1 ≤ : 512 msec. delay</li> </ul>	

# **CHAPTER 4**

# **TROUBLESHOOTING**

This chapter explains the troubleshooting information after installing the OAI system.

## TROUBLESHOOTING FOR OAI WITH RS-232C

This section explains the troubleshooting information for the OAI system with RS-232C. Table 4-1 shows the cause of trouble and the remedial action.

Table 4-1 Troubleshooting Information for OAI with RS-232C

TROUBLE	CAUSE	ACTION
The PN-AP01 does not set up.	The AP data (07) of PN-AP01 has not been assigned by CM05.	Assign the AP data (07) by CM05, then initialize the PN- AP01 (press SW1 of MP card).
	The AP data (07) of PN-AP01 has been assigned to two slot numbers.	Delete one data of the two, then initialize the PN-AP01 (press SW1 of MP card).
	The unused data have been assigned by CMA6.	Confirm the programming procedure of Chapter 3, then assign the correct data.
The system cannot communicate	The cables between the system and an external processor have not been connected properly.	Connect the cables properly.
with an external processor at all.	The attribute data for RS-232C port of PN-AP01 have not been assigned by CMA6.	When providing OAI with RS- 232C, assign the attribute data in accordance with the external processor attribution.
	The attribute data assigned by CMA6 have not coincided with the external processor attribution.	When providing the OAI with RS-232C, assign the attribute data in accordance with the external terminal attribution.
	The PN-AP01 has not been initialized after the programming of CMA6.	Initialize the PN-AP01 (Move the MB switch on the PN-AP01 up and down).
	The switches of MODEM have not been set properly.	Set the switches properly.

Table 4-1 Troubleshooting Information for OAI with RS-232C (Continued)

TROUBLE	CAUSE	ACTION
The system cannot communicate with an external processor at all.	• In an external processor (RS-232C) connection via MODEM, the RTS signal control of RS-232 port has been effective (CMA6 YY=11, 2nd Data=1).	Assign 0 (RTS Signal ON) as the 2nd data of CMA6 YY=11.
The OAI function key of D <sup>term</sup> does	The OAI function key has not been assigned by CM90.	<ul> <li>Assign the OAI function key to D<sup>term</sup>.</li> </ul>
not operate.	The operation code for MSF/TMF has not been assigned by CMD7 Y=0.	Assign the operation code.
	The operation code for MSF/TMF has not been accepted by the external processor.	Check the application program of the external processor, then assign correct operation code.

## TROUBLESHOOTING FOR OAI WITH TCP/IP-ETHERNET

This section explains the troubleshooting information for the OAI system with TCP/IP-Ethernet. Table 4-2 shows the cause of trouble and the remedial action. When a trouble occurs, do the remedial action.

#### **Troubleshooting Information for ETHER Card**

Table 4-2 Troubleshooting Information for ETHER Card

TROUBLE	CAUSE	ACTION
The system cannot communicate	The cables between the system and an external processor have not been connected properly.	Connect the cable properly.
with an external processor at all.	The IP Address overlaps with another.	Confirm the data set by CMD7     Y=9, and assign the correct data.
	The MAC Address overlaps with another.	Confirm the switch setting on the PN-CC01 card, and set correctly.

The lamp indications on the PN-CC01 card on normal condition are as follows:

LAMP NAME	COLOR	FUNCTION	
RUN	Green	Flashes at 60 IPM while this card is operating normally.	
LINK	Green	Lights when link is established. NOTE	
XMT	Green	Lights when transmitting data.	
RCV	Green	Lights when receiving data.	
RVP	Green	Lights when receiving data with own IP Address.	
ERR	_	Not used	

**NOTE:** Confirm connection of a cable if a lamp disappears.

# **Troubleshooting Information for PN-AP01 Card**

Table 4-3 Troubleshooting Information for PN-AP01 Card

TROUBLE	CAUSE	ACTION
The PN-AP01 does not set up.	The AP data (07) of PN-AP01 has not been assigned by CM05.	Assign the AP data (07) by CM05, then initialize the PN- AP01 (press SW1 of MP card).
	The AP data (07) of PN-AP01 has been assigned to two slot numbers.	Delete one data of the two, then initialize the PN-AP01 (press SW1 of MP card).
	The unused data have been assigned by CMA6.	Confirm the programming procedure of CHAPTER 3, then assign the correct data.

#### Replacement Procedure for PN-AP01/PN-CC01 Card

When replacing the PN-AP01 card or the PN-CC01 card with power on, do the following procedure.

#### (1) Procedure for PN-AP01 Card

- (a) When unplugging:
  - Set the MB switch on the PN-AP01 card to the UP position.
  - Remove the BUS cable (48-TW-0.3 CONN CA).
  - Unplug the PN-AP01 card from the card slot.
- (b) When plugging in:
  - Set the MB switch on the PN-AP01 card to the UP position.
  - Plug in the PN-AP01 card to the card slot.
  - Connect the BUS cable with the PN-AP01 card.
- Set the MB switch on the PN-AP01 card to the DOWN position.

#### (2) Procedure for PN-CC01 Card

- (a) When unplugging:
  - Remove the transceiver cable/10 BASE-T cable.
  - · Remove the BUS cable.
  - Set the MB switch on the PN-CC01 to the UP position.
  - Unplug the PN-CC01 card from the card slot.
- (b) When plugging in:
  - Set the MB switch on the PN-CC01 to the UP position.
  - Plug in the PN-CC01 card to the card slot.
  - Connect the BUS cable with the PN-CC01 card.
  - Connect the 10 BASE-T cable with the PN-CC01 card.
  - Set the MB switch on the PN-CC01 to the DOWN position.

# **CHAPTER 5**

# CIRCUIT CARD INFORMATION

This chapter explains the mounting location, the meaning of lamp indications, and the method of switch settings of each circuit card for the OAI system.

#### **HOW TO READ THIS CHAPTER**

This chapter explains each circuit card used in this system about the following items. Explanations are given in alphabetical order of the circuit card names within each circuit card category (Control, Application Processor, and Line/Trunk).

- (1) Locations of Lamps, Switches, and Connectors The locations of lamps, switches, and connectors of each circuit card are shown by a face layout.
- (2) Lamp Indications

The name, color, and functions of each indicator lamp equipped on each circuit card are described in a table.

(3) Switch Settings

The name, settings, and functions of each switch equipped on each circuit card are described in a table.

Each switch setting table has a "CHECK" column. Make necessary entries in the CHECK column during and/or after the system installation and maintenance, and use each table as a reference for subsequent system maintenance and operations.

#### MOUNTING LOCATION OF CIRCUIT CARD

This section explains the conditions for mounting circuit cards for the OAI. Figure 5-1 shows circuit card mounting slots allocated in the PIM.

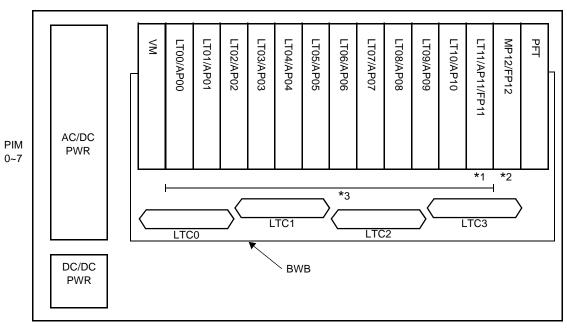


Figure 5-1 Mounting Location of Circuit Card

FRONT

- \*1 PN-CP15 (FP) is to be mounted in FP11 slot on PIM0.
- \*2 PN-CP15 (FP) card is to be mounted in FP12 slot on PIM2/PIM4/PIM6.
- \*3 PN-AP01 (AP01) card and PN-CC01 (ETHER) card are to be mounted in AP00-AP10 slots on PIM0, and on the AP00-AP11 slots on PIM1-7.

# LIST OF REQUIRED CIRCUIT CARD

Table 5-1 shows the required circuit cards to be explained in this section.

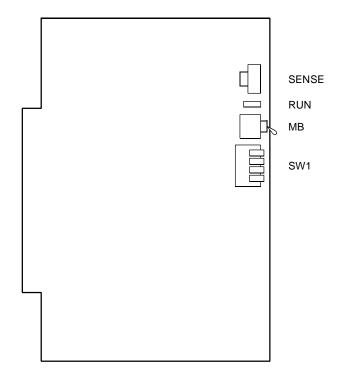
**Table 5-1 List of Required Card** 

NAME (FUNCTIONAL NAME)	LAMP X:PROVIDED -:NOT PROVIDED	SWITCH X:PROVIDED -:NOT PROVIDED	EXTRACTION/ INSERTION WITH POWER ON X:ALLOWED ∆:ALLOWED AFTER MB* -:NOT ALLOWED	REFERENCE PAGE
PN-CP15 (FP)	X	X	Δ	Page 69
PN-AP01 (AP01)	X	X	Δ	Page 71
PN-CC01 (ETHER)	Х	Х	Х	Page 74

<sup>\*</sup>MB = Make Busy

# PN-CP15 (FP)

Locations of Lamps, Switches, and Connectors



#### Lamp Indications

LAMP NAME	COLOR	FUNCTION
RUN	Green	Flashes at 120 IPM while the circuit card is operating normally.

#### **Switch Settings**

SWITCH NAME	SWITCH NUMBER	SETTING POSITION	FUNCTION	CHECK
SENSE		For setting F	P No.	
(Rotary SW)		0	For mounting this card in PIM0	
	0-3	1	For mounting this card in PIM2	
321		2	For mounting this card in PIM4	
NOTE 1		3	For mounting this card in PIM6	
	4-F		Not used	
MB (Toggle SW)		UP	For make-busy	
NOTE 2		DOWN	For normal operation	
SW1 (Piano Key SW)	1 - 3	OFF	Not used	
OFF 4 3	4	ON	For normal operation	
1 ON	4	OFF	Not used	

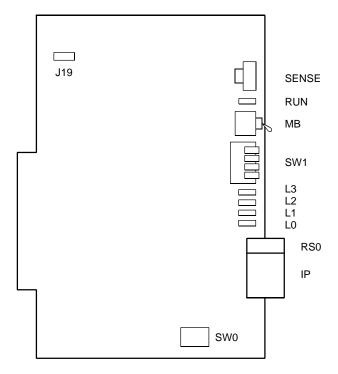
The figure in the SWITCH NAME column and the position in \_\_\_\_ in the SETTING POSITION column indicate the standard setting of the switch. When the switch is not set as shown by the figure and \_\_\_\_, the setting of the switch varies with the system concerned.

**NOTE 1:** Set the groove on the switch to the desired position.

**NOTE 2:** When the power is on, flip the MB switch to ON (UP position) before plugging/ unplugging the circuit card.

# PN-AP01 (AP01)

Locations of Lamps, Switches and Connectors



#### Lamp Indications

LAMP NAME		COLOR	FUNCTION
RUN G		Green	Flashes at 120 IPM while this card is operating normally.
L0-L3	L3	Green	Indication of CTS signal status on RS-232C port.
	L2		Indication of DCD signal status on RS-232C port.
	L1		Indication of TXD signal status on RS-232C port.
	L0		Indication of RXD signal status on RS-232C port.

#### Switch Settings

SWITCH NAME	SWITCH NUMBER	SETTING POSITION				FUNCTION					CHECK			
SENSE (Rotary SW)	4-F			swit			tch t	he A	νΡΝ	umb	er (C	)4-1	5) to	
	AP No.	04	05	06	07	08	09	10	11	12	13	14	15	
4	SW No.	4	5	6	7	8	9	Α	В	С	D	Е	F	
NOTE 1	0-3	Not	use	ed										
MB (Toggle SW)			UP	ı	Fo	or ma	ake-l	busy	,					
NOTE 2		DOWN			Fo	For normal operation								
SW1 (Piano Key SW)	1		ON		Fo	For normal operation								
			OF	=	N	Not used								
OFF 4	2		ON				For normal operation							
2			OFF Not used											
→ ON	3		ON		Fo	For normal operation								
			OFF		N	Not used								
	4	ON			Fo	For normal operation								
	•	OFF			N	ot us	ed							

(Continued)

SWITCH NAME	SWITCH NUMBER	SETTING POSITION	FUNCTION	CHECK
SW0 (Dip SW)		ON	Receives RT clock	
ON 1 2 3 4	1	OFF	Uses internal clock	
		ON	Receives ST2 clock	
	2	OFF	Uses internal clock	
		ON	Sends ST1 clock	
	3	OFF	Not send ST1 clock	
	4	OFF	Not used	
J19 (Jumper pin)		RIGHT	For normal operation (Memory backup ON)	
Front		LEFT	Not used (Memory backup OFF)	

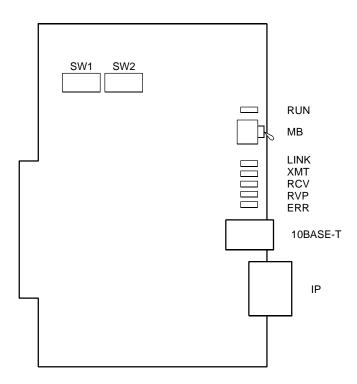
The figure in the SWITCH NAME column and the position in in the SETTING POSITION
column indicate the standard setting of the switch. When the switch is not set as shown by the
figure and , the setting of the switch varies with the system concerned.

**NOTE 1:** Set the groove on the switch to the desired position.

**NOTE 2:** When the power is on, flip the MB switch to ON (UP position) before plugging/ unplugging the circuit card.

# PN-CC01 (ETHER)

Location of Lamps, Switches and Connectors



# Lamp Indications

LAMP NAME	COLOR	FUNCTION
RUN	Green	Flashes at 60 IPM while this card is operating normally.
LINK	Green	Remains lit when link is established.
XMT	Green	Remains lit when it is transmitting the data.
RCV	Green	Remains lit when it is receiving the data.
RVP	Green	Remains lit only when it is receiving the data with its own IP address.
ERR	_	Not used

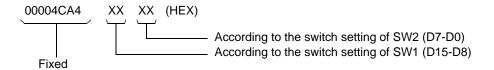
# Switch Settings

SWITCH NAME	SWITCH NUMBER	SETTING POSITION	FUNCTION	CHECK
MB (Toggle SW)		UP	For make-busy	
ON ON			For normal approxima	
NOTE 1		DOWN	For normal operation	

(Continued)

SWITCH NAME	SWITCH NUMBER	SETTING POSITION	FUN		CHECK	
SW1 (DIP SW)	1 (D15)	ON				
ON 1 2 3 4 5 6 7 8	2 (D14)	ON		ON:0 C		
	3 (D13)	ON	MAC ADDRESS  00004CA4 X X X X	SWITCH SI	ETTING	
NOTE 2	4 (D12)	OFF	(HEX)	(SW1-1 (D15)	ON/OFF	
	5 (D11)	ON	Fixed	SW1-2 (D14) SW1-3 (D13)	ON/OFF ON/OFF	
	3 (D11)	OFF		\SW1-4 (D12)	ON/OFF	
	6 (D10)	ON		SW1-5 (D11) SW1-6 (D10)	ON/OFF ON/OFF	
	0 (D10)	OFF		SW1-7 (D9) SW1-8 (D8)	ON/OFF ON/OFF	
	7 (D9)	ON				
	7 (D9)	OFF		SW2-1 (D7) SW2-2 (D6)	ON/OFF ON/OFF	
	0 (D0)	ON		SW2-3 (D5) SW2-4 (D4)	ON/OFF ON/OFF	
	8 (D8)	OFF		`		
SW2 (DIP SW)	1 (D7)	ON		SW2-5 (D3) SW2-6 (D2)	ON/OFF ON/OFF	
ON 1 2 3 4 5 6 7 8	1 (07)	OFF		SW2-7 (D1) SW2-8 (D0)	ON/OFF ON/OFF	
	2 (D6)	ON		·		
NOTE 2	2 (00)	OFF				
	3 (D5)	ON				
		OFF				
	4 (D4)	ON				
	+ (D+)	OFF				
	5 (D3)	ON				
	0 (20)	OFF				
	6 (D2)	ON				
	0 (B2)	OFF				
	7 (D1)	ON				
	. (51)	OFF				
	8 (D0)	ON				
	0 (50)	OFF				

- **NOTE 1:** When the power is on, flip the MB switch to ON (UP position) before plugging/ unplugging the Circuit card.
- NOTE 2: Each equipment must have a unique MAC address to distinguish between systems. Therefore, when more than one PBX is installed in the same network, assign the lower 4 digits of the following MAC address by SW1 and SW2 to prevent duplicate addresses.



# **APPENDIX**

# DEFINITION OF V.24 SIGNAL LEADS

This appendix contains the definition of V.24 signal leads.

PIN	SIGNAL-NAME				DIRECTION	
No.	RS-232C	JIS C 6361	CCITT V.24	ANOTHER	OF SIGNAL	MEANING
1	AA	(FG)	101	GND		Frame Ground
2	BA	SD	103	TXD	DTE →	Send Data
3	BB	RD	104	RXD	<b>←</b> DCE	Receive Data
4	CA	RS	105	RTS	DTE →	Request to Send
5	СВ	CS	106	CTS	<b>←</b> DCE	Clear to Send
6	CC	DR	107	DSR	<b>←</b> DCE	Data Set Ready
7	AB	SG	102	GND		Signal Ground
8	CF	CD	109	DCD	← DCE	Data Channel Receive Carrier Detect
9						Not used
10						Not used
11		РВ				Peripheral Busy
12	SCF	BCD	122		◆ DCE	Backward Channel Receive Carrier Detect
13	SCB	BCS	121		← DCE	Backward Channel Send (OK)
14	SBA	BSD	118		DTE →	Backward Channel Send Data
15	DB	ST2	114	TXC (2)	<b>←</b> DCE	Send Signal Element Timing
16	SBB	BRD	119		← DCE	Backward Channel Receive Data
17	DD	RT	115	RXC	<b>←</b> DCE	Receive Signal Element Timing
18						Not used
19	SCA	BRS	120		DTE →	Backward Channel Send Detect
20	CD	ER	108/2	DTR	DTE →	Data Terminal Ready
21	CG	SQD	110		<b>←</b> DCE	Data Signal Quality Detect
22	CE	CI	125	RI	<b>←</b> DCE	Call Indication
23	CI, CH	SRS	112, 111		<b>←</b>	Data Signal Speed Choice
24	DA	ST1	113	TXC (1)	DTE →	Send Signal Element Timing
25						Not used